

Boldt Risk Management Solutions

**BRMS**

BRMS Insurance Services

# Nonviolent Crisis Prevention Intervention

Total: 6 CEU Hours

The Nonviolent Crisis Intervention® training program, developed by CPI, is embraced worldwide as a highly effective behavior management system for organizations committed to providing quality care and services in a respectful, safe environment. Nonviolent Crisis Intervention® training offers a solid foundation to structure prevention and intervention approaches based on a philosophy of providing the best possible Care, Welfare, Safety, and Security for staff and those they are responsible for—even during crisis situations.

**Target Audience:** Healthcare Executives, Administrators, Long Term Care Physicians, Long Term Care Contractors, Longer Term Care Administrators (e.g. ARF, RCFE, GH, SNF etc.), Long Term Care Nurses, Other Longer Term Care Employees.

**Location** 4929 Wilshire Blvd. Suite 700, Los Angeles, CA 90010

**Course Date** 1.16.2018

## Course Outline | 9AM - 3PM

Introduction

The Crisis Development Model and Nonverbal Communication (Unit 1&2)

Break

Para-verbal Communication, Verbal Communication, Precipitating Factors,  
Rational Detachment, Integrated Experience (Unit 3, 4 & 5)

Break

Staff Fear and Anxiety, Decision Making, Physical Interventions – Disengagement Skills (Unit 6, 7 & 8)

Break

Physical Interventions – Holding Skills, Postventions

Post-test and Course Evaluation

Conclusion and Questions

## Learning Objectives

Participants will:

Learn an effective framework for decision making to prevent disruptive behavior in the long term care setting

Understand the issues and the need for intervention through careful assessment of risks

Understand the philosophy of Care, Welfare, Safety and Security

Recognize the importance of staff confidence in their ability to respond to varying behavioral situations

Use Postvention strategies to assist staff teams in recognizing opportunities to prevent crisis situation

## Continuing Education Credits

6 CEUs pending

CA NHA Program (CEP 1738); 6 Contact Hours

CA Bureau of Registered Nurses (CEP 15442);

CA DSS Facility Administrator (CEP: RCFE #2000129-740-2, ARF #2000129-735-2, GH #2000129-730-2)

Contact us at (323) 571-0127 or visit [brmsinc.com/seminars](http://brmsinc.com/seminars) to register.

Facilitators:

**Michael J. Boldt**

NHA, ARM President of BRMS

**Arlene Luu**

RN, BSN, JD Sr Patient Safety Risk Consultant, MedPro Group

**Boldt Risk Management Solutions, Inc.**

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PARTICIPANTS MUST PURCHASE  
A WORKBOOK FROM CPI

“Better Solutions for Better Business”